



EHS CENTER

- Leading the World
- Worldwide Company Profile
- Worldwide Environmental Policy
- Environmental Leadership
- Environmental Management Systems
- Compliance History/Remediation
- Product Lifecycle Management
- Customers and Suppliers
- Process Innovations
- Networking Ideas
- EHS Performance Measures
- Resource Conservation
- Health and Safety
- Community Outreach
- Awards and Recognition
- Future Direction
- Highlights From Around the World

OTHER LINKS

- Policy
- FAQs
- Safety and Comfort Guide
- Archives
- Awards
- Contact Compaq EHS

PERFORMANCE MEASURES

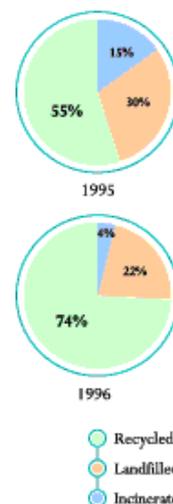
The adage "what gets measured, gets managed" applies to many facets of business, and particularly to environmental, health and safety programs. The key to continuous EHS improvement lies in establishing baseline measurements and understanding the factors that influence results. Compaq is a measurement-driven company. Due to the dynamic nature of our business, we must continually review and update measurements of efficiency and performance throughout our worldwide operations.

Like many companies, Compaq struggles to define the "best" measurement for communicating global EHS performance. There may be no single measurement that accurately describes overall EHS performance. Therefore, numerous measurements and indices are used. Each Compaq site or operation sets specific goals and objectives, with performance measures reflecting the specific nature of their operation. A variety of such EHS measurements are graphically depicted throughout this report.

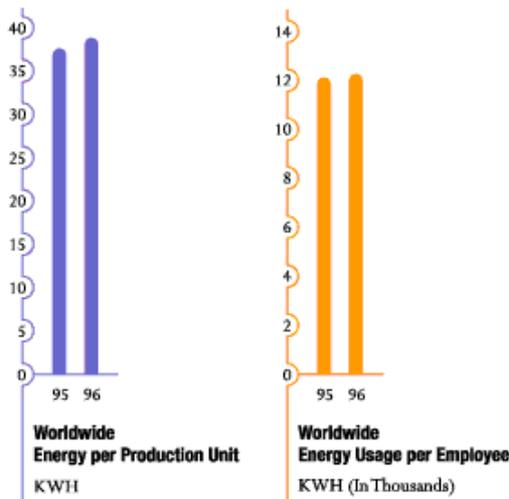
Some highlights to date include:

- **35% reduction in hazardous waste per production unit since 1995**
- **125% increase in recycling per production unit since 1993**
- **61% decrease in landfill per production unit since 1993**
- **73% decrease in air emissions per production unit since 1993**
- **45% below computer industry total recordable case rate in 1996**

Worldwide Waste Disposition

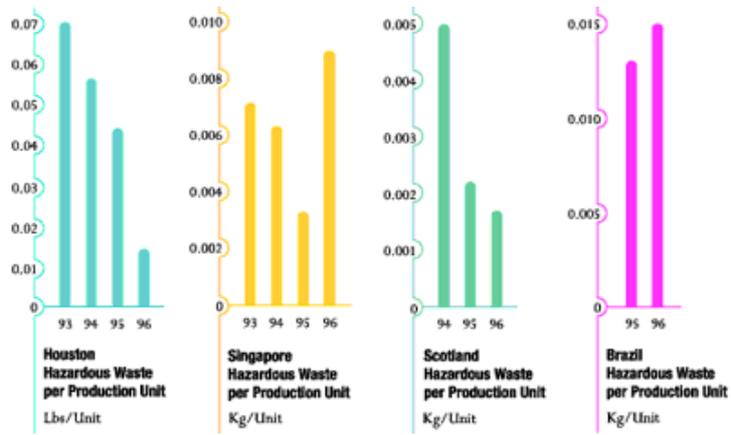


Compaq will continue to measure air emissions, waste generation, energy usage and injury rates, along with many other indicators of environmental, health and safety performance. Our manufacturing processes do not use water; therefore, water usage is not a critical measurement for Compaq. Should our processes change in the future to include significant water usage, we will modify our measurements.



Energy Conservation

Compaq has experienced tremendous growth in the past two years while keeping the energy usage rates essentially flat. To reduce energy usage in the future, we are monitoring and communicating energy usage as part of our environmental performance measurements. We are also conducting energy assessments to evaluate opportunities for reductions. Employee awareness training is conducted to teach employees good practices for conserving energy at Compaq.



Regional Hazardous Waste Generation

On a worldwide basis Compaq has done well in reducing our hazardous waste. The challenge has been to find an appropriate measurement that is common to all Compaq facilities. Since the work performed by each facility is different and we are expanding into other products and markets, the use of a common measurement may not be appropriate.

The Singapore facility is a good example of a facility whose measurements may not accurately reflect the achievements the operation has accomplished. The Singapore facility produces a large amount of printed circuit assemblies in addition to computers. However, our environmental performance measurements are based only on the number of computers manufactured. We are in the process of evaluating individual performance measurements for each location that more accurately reflect the operations at each site.